



1) What is this document?

\_\_\_\_\_

2) Where was it made (country/state)?

\_\_\_\_\_

3) When was it printed?

\_\_\_\_\_

4) Information about the car:

• Make: \_\_\_\_\_

• Model: \_\_\_\_\_

• Year: \_\_\_\_\_

• Engine: \_\_\_\_\_

• Odometer (in km): \_\_\_\_\_

• Colour: \_\_\_\_\_

5) Why did they check the tyre pressure? How much did it cost?

\_\_\_\_\_

6) Why did the customer bring his car to the garage?

\_\_\_\_\_

7) What does “CV Waste Oil” stand for? (end of page 1)

\_\_\_\_\_

8) How many different parts were changed? How much did they cost in total?

\_\_\_\_\_

9) What actions did they perform for the service?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

10) In your own words, explain what the warning says:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

11) How much did labour cost? In your opinion, how many hours does that correspond to?

\_\_\_\_\_

12) Was there a difference between the estimate and the invoice? Why?

\_\_\_\_\_